

**BEFORE THE FORUM**  
**FOR REDRESSAL OF CONSUMER GRIEVANCES**  
**IN SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED TIRUPATI**

**On this the 31<sup>st</sup> day of December 2019**

**C.G.No:83/2019-20/ Tirupati Circle**

**Present**

Sri. Dr. A. Jagadeesh Chandra Rao  
Sri. A. Ramdas  
Sri. Dr. R. Surendra Kumar

**Chairperson**  
**Member (Finance)**  
**Independent Member**

**Between**

G. Jaffarvalli,  
1-88,  
Navab Nagar,  
Pulicherla,  
Chittoor- Dist

**Complainant**

**AND**

1. Assistant Executive Engineer/O/Kallur  
2. Deputy Executive Engineer/Pakala  
3. Executive Engineer/O/Tirupati(Rural)

**Respondents**

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**ORDER**

1. Complainant filed a petition before the Forum regarding restoration of supply to his agriculture service Connection No.5411114000092 and enhancement of contracted load.
2. Respondent No.3 submitted written submission before the Forum stating that the complainant's premises was inspected by respondent No.2 and reported that the complainant had drilled new bore well recently and extended supply to the new bore well without any prior intimation causing frequently blown off HG fuses. Instead of registering the application for new service the consumer had registered application for additional load in mee - seva. But the newly drilled bore well in revenue lands of

DESPATCHED  
DATE 21/12/20

Reddyvaripalli comes under over exploited (Dark) area, the application was deleted and the same was informed to the complainant.

3. A personal hearing was conducted on 26.11.2019 at Court Hall, Tirupati Sri G. Fiaz Ahammed, complainant's son and respondent No.3 were present. Both parties reiterated the same versions that were already submitted in their written submissions. Personal hearing was again conducted on 03.12.2019 at Tirupati, complainant and respondent No.3 present.
4. Respondent No.3 submitted additional written statement wherein he stated that he had inspected the complainant's service and noticed that the connected load is 12 HP whereas the contracted load is only 5 HP. The complainant had un-authorizedly drilled a bore well and extended supply to it from the existing 16 KVA transformer. He further submitted that guidelines were issued for releasing of additional load in over exploited (Dark) area by collecting necessary estimate cost vide LR No. ED/OPN/EE/Commt. /F/D.No.1660/19 dt : 26.10.2019. Hence the complainant is advised to register his application for releasing of additional load.
5. In view of the above, the complainant is advised to register an application in mee - seva for enhancing of additional load. Respondents are also directed to release the additional load to the complainant duly following procedure in vogue. Accordingly the case is disposed off.

If aggrieved by this order, the Complainant may represent to the **Vidyut Ombudsman, Andhra Pradesh**, 3<sup>rd</sup> Floor, Sri Manjunatha Technical Services, Plot No:38, Adjacent to Kesineni Admin

Office, Sri Ramachandra Nagar, Mahanadu Road, Vijayawada-520008 within 30 days from the date of receipt of this order.

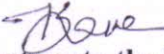
This order is passed on this, the day of 31<sup>st</sup> December 2019.

Sd/-  
Member (Finance)

Sd/-  
Independent Member

Sd/-  
Chairperson

**Forwarded By Order**

  
**Secretary to the Forum**

To

The Complainant

The Respondents

Copy to the General Manager/CSC/Corporate Office/ Tirupati for pursuance in this matter.

Copy to the Nodal Officer (Executive Director/Operation)/CGRF/APSPDCL/TPT.

Copy Submitted to the Vidyut Ombudsman, Andhra Pradesh 3<sup>rd</sup> Floor, Sri Manjunatha Technical Services, Plot No:38, Adjacent to Kesineni Admin Office, Sri Ramachandra Nagar, Mahanadu Road, Vijayawada-520008 within 30 days from the date of receipt of this order

Copy Submitted to the Secretary, APERC, 11-4-660, 4<sup>th</sup> Floor, Singareni Bhavan, Red Hills, Lakdikapool, Hyderabad- 500 004.